



BLUEGRASS WATER
Utility Operating Company
A CSWR Managed UOCo

CSWR-
1630 Des Peres Rd Suite 140
Des Peres, MO 63131

RECEIVED

FEB 13 2026

PUBLIC SERVICE
COMMISSION

CWC0120B *** 4000000381 191/1

Case No. 2025-00354



POSPISHEL, DELOIS
354 SCENIC VALLEY LN
NEW CONCORD KY 42076-4822

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THIS FROM A COMPANY WHO WANTS AN INCREASE
IN WATER RATES AND COULD BE PUTTING OUR
HEALTH AT RISK.
I STILL HAVE TO KEEP BOTTLED WATER AS ^{THEIR} TASTES TOO
MUCH LIKE BLEACH FOR ME. PLUS WE'VE HAD BOILED WATER
ORDERS MORE THAN ONCE. PAYING \$77⁴³ A MONTH NOW IS TOO
MUCH FOR MAYBE POTABLE WATER. ~~AND~~ ~~ANYONE~~!

A HOUSEHOLD OF ONE PAYS AS MUCH FOR WATER AS A
HOUSEHOLD OF 8!! HOW FAIR IS THAT? I'M BEING CHARGED
FOR A LOT OF WATER I DON'T EVEN USE AS A LOT OF THE
OTHER RESIDENTS IN CENTER RIDGE 3 NEW CONCORD, KY,
DISTRICT ARE

I WOULD LIKE AN ITEMIZED LIST OF REPAIRS - THE DATE,
THE COST AND WHAT WAS DONE FOR CENTER RIDGE WATER
DISTRICT ONLY SO I WILL KNOW WHAT MY KEEP HAS BEEN DONE
OR CLAIMED TO HAVE BEEN DONE.

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IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

Center Ridge 3 (KY0180502), Calloway County, KY

Center Ridge 3 Failed to Meet Operator Requirements

Our water system recently violated a drinking water requirement. Although this is not an emergency, as our customers, you have a right to know what happened, what you should do, and what we are doing to correct this situation.

Each community water system must be operated by qualified personnel who have met the Kentucky requirements and are registered as a qualified operator. Center Ridge 3 KY0180502 failed to be adequately staffed as of 12/22/2025.

What should I do?

- There is nothing you need to do. You do not need to boil your water or take other corrective actions. However, if you have specific health concerns, consult your doctor.
- If you have a severely compromised immune system, have an infant, are pregnant, or are elderly, you may be at increased risk and should seek advice from your health care providers about drinking this water. General guidelines on ways to lessen the risk of infection by microbes are available from EPA's Safe Drinking Water Hotline at 1-800-426-4791.

What does this mean?

This is not an emergency. If it had been, you would have been notified within 24 hours. Failure to properly staff a water system with qualified operators may lead to inadequate treatment of water. ***Inadequately treated water may contain disease-causing organisms. These organisms include bacteria, viruses, and parasites, which can cause symptoms such as nausea, cramps, diarrhea, and associated headaches.***

These symptoms, however, are not caused only by organisms in drinking water, but also by other factors. If you experience any of these symptoms and they persist, you may want to seek medical advice.

We are taking the following actions to address this issue: (Corrective Actions/Estimated Time Frame)

Since the departure of the operator on 12/22/2025. A new Class 4 Operator has been contracted to maintain and operate this facility. Please note that all sampling parameters have been collected and analyzed and are within the limits set forth by KY Division of Water.



bluegrasswateruoc.com



1-866-752-8982



support@bluegrasswateruoc.com



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Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (i.e., people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

This notice is being sent to you by **Center Ridge 3 (KY0180502)**.

Date Distributed: 01/23/2026



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